

## **\*\*Terms and Conditions of Iceland Adventures\*\***

### **\*\*1. Introduction\*\***

Welcome to [www.icelandadventurestours.com](http://www.icelandadventurestours.com). By using our site and booking our tours, you agree to be bound by the following Terms and Conditions. Please read this document carefully before proceeding with any booking.

### **\*\*2. Definitions\*\***

- **\*\*Organizer\*\***: Iceland Adventures
- **\*\*Client\*\***: The person making the booking and anyone traveling with them.
- **\*\*Services\*\***: The tours and packages offered by Iceland Adventures.

### **\*\*3. Bookings and Payments\*\***

The booking is considered complete upon receipt of the deposit or the full amount. The balance must be paid no later than 60 days before the departure date, unless otherwise agreed in writing with Iceland Adventures. In case of non-payment of the balance, the organizer reserves the right to cancel the booking, retaining the deposit.

### **\*\*4. Prices\*\***

Tour prices are listed on the website and may vary depending on the season and availability. Any price changes will be communicated before the booking is confirmed.

### **\*\*5. Cancellations and Changes by the Client\*\***

If the client wishes to cancel or modify the booking, they must notify the organizer in writing. The cancellation penalties are as follows:

- Cancellations up to 60 days before departure: 90% of the total cost.
- Cancellations from 59 to 30 days before departure: 50% of the total cost.
- Cancellations from 29 to 15 days before departure: 75% of the total cost.
- Cancellations less than 15 days before departure: no refund.

### **\*\*6. Cancellations and Changes by the Organizer\*\***

The organizer reserves the right to cancel the tour due to force majeure or failure to reach the minimum number of participants. In such cases, the client will be entitled to a full refund, may choose another tour of equal value, or change the date of the originally booked tour.

### **\*\*7. Client Responsibilities\*\***

The client is responsible for their physical fitness and health condition to participate in the tour. The client assumes responsibility, at the time of booking, for their safety during the entire travel period organized by Iceland Adventures, or during individual nature tours, knowing they will face risky activities. They are also responsible for having all necessary travel documents (passport, visas, etc.).

### **\*\*8. Insurance\*\***

It is recommended that all participants have travel insurance covering illness, injury, loss of luggage, and trip cancellation. The organizer may request a copy of the insurance policy if needed for bureaucratic reasons.

### **\*\*9. Complaints\*\***

Any complaints must be submitted in writing to the organizer within 10 days of the end of the tour. Only complaints received within this period will be considered.

### **\*\*10. Privacy\*\***

All personal data provided by the client will be treated in accordance with our Privacy Policy, available on the website.

### **\*\*11. Applicable Law and Jurisdiction\*\***

These Terms and Conditions are governed by Icelandic law. Any disputes will be subject to the jurisdiction of the courts in Reykjavik.

### **\*\*12. Contacts\*\***

For further information or assistance, contact us at [info@icelandadventurestours.com](mailto:info@icelandadventurestours.com).